

OFFICE OF THE ELECTRICITY OMBUDSMAN

(A Statutory Body of Govt. of NCT of Delhi under the Electricity Act of 2003)

B-53, Paschimi Marg, Vasant Vihar, New Delhi-110057

Tel. No. 32506011; Fax 2614 1205

No.: E.Omb/Secy/TPDDL/2012/520/ 1080-1082

Dated: 23.11.2012

In the matter of Appeal filed by Shri Harpal Singh Rana against
the CGRF-TPDDL Order dated 07.08.2012 in Appellant
CG No 4252/04/12/NRL (K.No.43105107625)

Versus

Tata Power Delhi Distribution Ltd.

Respondent

Order

"Hearing held. Appellant presses his view that the required number of poles for the electricity connection were provided after constant reminders over 5 years and that too only after approaching the CGRF.

He is dissatisfied with the low compensation of Rs.500/- fixed by CGRF. Given the routine nature of action required to be taken by the DISCOM, it is not clear why the connection could not have been properly extended. There is substance in the grievance and I am inclined to accept the plea and impose a compensation of Rs.2000/-."


(PRADEEP SINGH)
Ombudsman

Distribution:

i) The Chief Executive Officer & ED
Tata Power Delhi Distribution Limited
NDPL House
Hudson Lines
Kingsway Camp
Delhi-110 009

ii) The Chairman
Consumer Grievance Redressal Forum
Tata Power Delhi Distribution Limited
Sub Station Building
New Police Colony
Model Town II
Delhi-110 009

} The original case file of the CGRF is also enclosed herewith

iii) Shri Harpal Singh Rana
A-1, Village & P.O. Kadipur
Delhi - 110 036